

OUR FAIRNESS & CANCELLATION POLICY

From now on, when you book any service, we'll ask you to pay a non-refundable 50% booking fee to secure your booking.

HOW IT WORKS



Pay 50% up front when you book online (or we'll take the payment over the phone)



We'll remind you a couple of days before your appointment via texts and email



Then, you just need to pay the balance after your treatment

NEED TO RESCHEDULE?

Just let us know and we'll transfer your booking fee to your new appointment date. If you decide to cancel your appointment altogether, no problem — you can use your booking fee amount to buy products in the salon. However, if you cancel last minute (less than 48 hours), we will keep the booking fee to cover the stylist's time and the salon losses.